

From: Gold Coast Limos [<mailto:reservations@goldcoastlimos.com>]
Sent: Friday, April 04, 2014 10:39 AM
To: LEC-Bruno
Subject: RE: Testimonial

READ THIS before you consider hiring Limousine Expert. The owner, Bruno Teixeira, RUINED our business! DEFINITELY READ ON!

We had a nice sleepy little limousine service for 29 years and now it's gone. The sleepy part anyway... it is actually crazy to think how much we did not do too much and how quickly that can turn around with just a tiny bit of "expert" help. Even if I told you, you would not believe how little work we put into this jump start and the tidal wave of customers and business we have picked up.

I was so VERY skeptical about hiring him. I saw a typo on one of his advertisements once and I waited two months to call him back. I don't know how much money that delay cost me... but finally, I was tired of just being mediocre so I gave it a chance, reluctantly. However, Bruno was a limousine operator just like me and understands the thanklessness and struggle of being an owner. His manner is so kind, understanding and supportive that I opened my heart and mind and took it all in.

Within our first month (and I take things slow) we contracted an exclusive transportation deal with a 5-star hotel. Within the first 90 days we had picked up a number of corporate clients who have added already over 100 hours of bus service and over a hundred airport transfers, and they love our service. It seems as if customers can now sense that we are for real and they are lining up at our doorstep. I will need to increase my fleet.

So, ruined? Yes, that old sleepy service we once were is gone, now were out of bed and on a super-highway to success. I know that sounds a bit cliché... how about this: "Bruno's strategies WORK!"

Phil Conklin

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